MEMORANDUM

TO: The Commonwealth Transportation Board

THROUGH: Thelma Drake
Agency Director

FROM: Kevin Page
Chief Operating Officer

DATE: October 19, 2011

SUBJECT: FY2011 Transit Performance Report

DRPT is pleased to present the yearly performance report for transit ridership in Virginia. This report includes both public transit and human service ridership.

The following key findings are based on a year-over-year comparison of trends for FY2011 and FY2010. In addition, this report contains charts with a month to month ridership comparison, ridership by district percentages and a year-over-year percentage ridership change by district chart.

Key Findings

- Statewide year-over-year comparisons:
  - Virginia ridership for FY2011 increased 6.4 percent as compared to FY 2010 to 193,012,420 trips.
  - Continuing a trend seen in previous years, ridership numbers take a slight dip throughout the winter months. This is not unusual as weather issues, holidays and school breaks impact ridership.
  - Every month during FY2011 saw an increase in ridership, when compared to the same months in FY 2010. The greatest increase in ridership was seen in February. This is in part due to a snowstorm in FY2010, which caused many transit operators to shut down or delay service.

- District-wide year-over-year comparisons:
  - The Staunton district boasts the greatest percent increase in ridership for FY2011 as compared to FY2010 at 8.6 percent, or 224,323 additional passengers. This can partly be contributed to a new transit service that was launched in Rockbridge County in FY2011.
  - The Northern Virginia district accounts for the majority of ridership in FY 2011, with 76 percent, and the overall district breakdown did not change much between FY2010 and FY2011.
FY2010/FY2011 Month to Month Ridership Comparison

FY2010 Total: 181,430,295
FY2011 Total: 193,012,420

6.4 percent increase in FY2011
Percentage of Transit and Human Service Ridership Change by District

FY2010 vs. FY2011

Bristol: -2.5
Culpeper: -1.9
Northern Virginia: 8.6
Richmond: 7.9
Staunton: 8.6
Fredericksburg: 7.9
Salem: 4.1
Lynchburg: 4.1
Hampton Roads: 6.6